

Child Care Advocate Program

Community Care Licensing Division

“Promoting Healthy, Safe, and Supportive Community Care”

OUR HISTORY

The Child Care Advocate Program (CCAP) promotes the delivery of quality child care in California. In 1984, the State Legislature created the CCAP to provide a link between child care licensing and the community.

OUR MISSION

The CCAP seeks to promote the delivery of quality child care in California through communication, knowledge, and advocacy.

WHAT WE DO

The CCAP tailors its activities to fit the needs of the local community. A Child Care Advocate provides information to parents, child care providers, employers, educators, and community groups.

The Child Care Advocate participates in many community activities and special projects in order to:

- ⌘ Disseminate information on the state’s licensing role
- ⌘ Provide information to the public and parents on child care licensing
- ⌘ Act as a liaison to child care resource and referral agencies
- ⌘ Serve as a liaison to local government, business, labor, law enforcement, education, and child care providers
- ⌘ Assist county government and community agencies in capacity building and quality improvement efforts to ensure the availability of quality child care
- ⌘ Seeks to mediate disputes between the Department and Child Care Licensees
- ⌘ Assist in the coordination of complaints and concerns on behalf of children in child care

HOW CAN WE HELP?

If you have concerns or need information about licensing of Family Child Care Homes or Child Care Centers in California, go to: www.cclcd.ca.gov or contact your Child Care Advocate at:

Northern California

Bay Area Child Care Regional Office
1515 Clay St., Suite 1102
Oakland, CA 94612
(510) 622-2623

Southern California

Community Care Licensing Division
5900 Pasteur Court, Suite 125
Carlsbad, CA 92008
(760) 929-3274